

446 East Park Road, Leicester, LE5 5HH Tel: 0116 273 86 14

**Your views are important to us!**

We are always looking for ways of improving the service and products we offer so we want to know what you think.

Please fill in this questionnaire and leave it with us today.

Name (if you wish) \_\_\_\_\_ Date \_\_\_\_\_

How was our service to you in our first contact (telephone, visit, etc)

Excellent  Satisfactory  Poor

How was your reception at the clinic?

Excellent  Satisfactory  Poor

How did you find the consultation?

Excellent  Satisfactory  Poor

What did you think of the medication you received?

Excellent  Satisfactory  Poor

Do you feel the service you received was value for money?

Yes  No  If no, please say a little more

Were you able to make use of any of our special rates for people over 65 years, children under 16, unwaged, of family members? Yes  No  Please say a little more

Do you have any suggestions for how we can improve our image, service or products?

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How did you hear about the clinic?

Advert in \_\_\_\_\_ Friend \_\_\_\_\_ (their name)

Other: \_\_\_\_\_

What made you decide to choose us as your natural healthcare provider?

Any other comments?

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Thank You for taking the time to complete this questionnaire.